# cue

Cue Health Monitoring System (Reader)

Get Started Here

Cue Health

Set Up Your Cue® Account

Download the Cue Health App from the Apple App® Store® or Google Play Store™ to your mobile smart device. Go to www.cuehealth.com for a list of compatible devices. Follow the on-screen instructions to create your account and pair your Cue Health Monitoring System (Reader) to your mobile smart device.
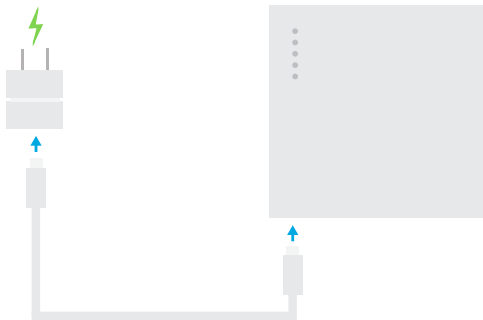
Connect Reader to power

When prompted on the Cue Health App, connect your Reader directly to power using the supplied Cue Power Adapter and USB Charging Cable.
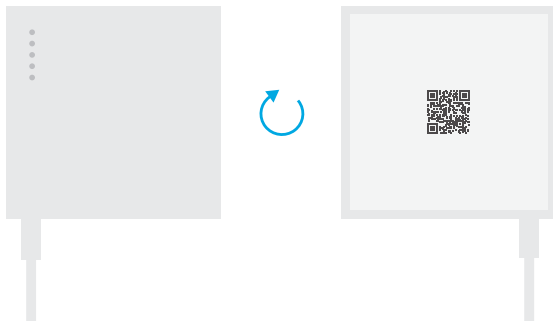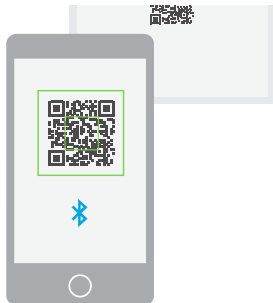
Find Reader QR code

Rotate your Reader upside-down so the bottom of the Reader is facing up and the QR code is visible to you.

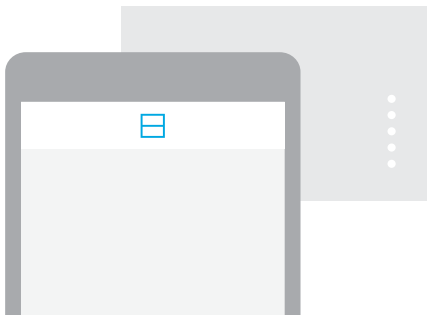The QR code is located on the bottom of the Reader.

Pair Reader to mobile device

When prompted on the Cue Health App, adjust the camera so the QR code is visible on-screen and inside of the capture outline.

When the QR code is recognized, the Reader is paired securely to the mobile smart device.

Cue Reader is ready to use

To begin using the Reader to run tests, open the Cue Health App and follow the on-screen instructions.

Welcome to Cue®

Welcome
This guide will help you get started using the Cue Health Monitoring System (Reader) and the Cue Health App.

Get Started
See opposite page for instructions on downloading the Cue Health App, creating your Cue Account, and setting up your Cue Reader.

Questions
Dial (833) CUE-TEST · (833) 283-8378 · www.cuehealth.com

About the Cue Health Monitoring System (Reader)

Cue Reader
Your Reader pairs
with the mobile smart
device, accepts Cue
test-specific Cartridges,
and runs tests.

About the Cue Health Monitoring System (Reader)

Your Cue Reader communicates with the Cue Health App using a secure wireless connection to your mobile smart device with BLUETOOTH® wireless technology.

A Cue Reader can be used with multiple mobile smart devices, but only one smart device at a time can connect to a Reader to run a test and receive test results.

Cue Health

Charging the Reader

Charging with USB

Your Cue Reader can be quick-charged directly using a cable through the USB port located on the Reader.
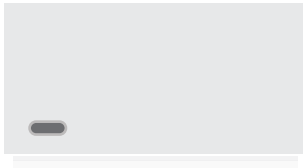
Indicator Lights

**Reader lights
communicate status**

The Cue Reader features 5
LED indicator lights located
on the top of the
Cue Reader.

The lights provide quick
feedback on the status
of the Cue Reader together
with the Cue Health App.

The lights display unique
patterns to communicate
charging status, battery level,
prompts for testing actions,
test status, and test errors.
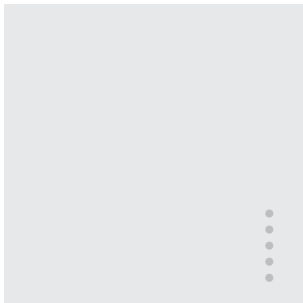
Battery Level

When the Reader is connected to power, the lights will sequentially illuminate then flash to indicate the battery charge level.

Lights illuminate sequentially

Battery is 80% charged

Battery is 20% charged

Prompts for an Action

While running a test or after a test has completed, the indicator lights will sweep from top to bottom or in reverse

Insert Cue Sample Wand with collected specimen into the Cue Test Cartridge

Remove Cue Test Cartridge (with Sample Wand inside) from the Cue Reader

Alerts

When connecting to the Cue Reader or at the start of a test, the indicator lights will flash in different patterns

5x Lights flash when connected

5x Lights flash when the Cue Test Cartridge or the Cue Sample Wand is inserted

Error. See the Cue Health App for details

Document Detail

Type:	AIIN
Document No.:	AIIN9100158-4[1]
Title:	Artwork, Quick Start Guide, Cue Mpox (Monkeypox) Molecular Test
Document Owner:	MARIA.VESTAL Maria Vestal
Status:	CURRENT
Effective Date:	26-May-2023

Expiration Date: 26-May-2027

Revision Notes

Document Build No.	Access Activity	Accessed By	Accessed Date
1	Check In	N.REAKSECKER	26-May-2023

Note:

<u>*Review*</u>

Build No.: 1	**Closed Date:**	5/26/2023 11:06:58PM

Review: CP Document Approval

Review Purpose: Document approval on CP

Review Note: SYSTEM AUTO CLOSE REVIEW

Level	Owner Role	Actor	Sign-off Date	Sign-off By
1	FN-Document Reviewer-RA Document Reviewer-Regulatory Affairs	MARIA.VESTAL Maria Vestal	26-May-2023 11:06 pm	MARIA.VESTAL

Note To Approver:

Note From Approver:

1	FN-Document Owner Document Owner Functional Role	RODERICK.CASTILLO Roderick Castillo	26-May-2023 10:29 pm	RODERICK.CASTILLO

Note To Approver:

Note From Approver:

1	FN-Document Reviewer-QA Document Reviewer-Quality Assurance	E.AMIRI Ellie Amiri	26-May-2023 11:05 pm	E.AMIRI

Note To Approver:

Note From Approver:

1	FN-Change Plan Initiator Change Initiator Functional Role	S.DAMBRAUSKAS Susan Dambrauskas	26-May-2023 10:37 pm	S.DAMBRAUSKAS

Note To Approver:

Note From Approver:

1	FN-Document Reviewer-ProductDevEng Document Reviewer-Product Development Engineering	JOE.PETRILLI Joseph Petrilli	26-May-2023 10:33 pm	JOE.PETRILLI

Note To Approver:

Note From Approver:

1	FN-Document Reviewer-Marketing FN-Document Reviewer-Marketing	K.PEERZADA Khalid Peerzada	26-May-2023 10:35 pm	K.PEERZADA

Note To Approver:

Note From Approver: